

D 1.3.4

IT Tool

In Flanders, 12 Food Distribution Platforms (FDC) have already been set up. Throughout 2020, 2021 and 2022, they were all contacted by LP in light of the development of an IT tool.

Due to various reasons, two IT systems were chosen to complete the deliverable. Both developers agreed to make both tools compatible in terms of data gathering.

- The first tool, called **CARITY**, was developed by the company **Codeer**, who were contacted by HERW!N (LP). Even though the tool is quite expensive, the tool offers a variety of functions.
- The second tool, **Social Depot**, developed by **Social ICT** (Ytena BV). This tool offers less functions and possibilities, but is consequently less expensive.

Three FDCs agreed to install the CARITY tool. Both Gent and Antwerpen are the largest and financially strongest FDCs in Flanders. Brugge still had enough FLAVOUR budget to finance the cost of CARITY.

- Foodsavers (FS) Gent
- FS Antwerpen
- FS Brugge

For smaller FDCs, CARITY proved to be too costly. **Five** FDCs decided to install the Social Depot tool. HERW!N will cover the costs for the hardware of the tool. The amounts and pieces of hardware differ from FDC to FDC. For example, DVV Westhoek immediately distributes food in a relatively small area. Therefore, they need less equipment than Foodact 13, who work with 13 social employees in a much larger area.

- FS Mechelen
- DVV Westhoek
- FoodAct 13 (Zuidwest-Vlaanderen)
- Depot Margo
- FS Oostende

The hardware was ordered in June and will be delivered and installed in July 2022. HERW!N is collecting all the contracts.

Four FDCs have decided to wait.

- FS Roeselare is too young, it only started in 2022.
- FS Zuiderkempen also felt it was too early to invest in an IT tool. They will look try to do it in 2023
- Voedsaam (Sint-Niklaas) has had to deal with personnel-related problems in 2021 and 2022. Since they haven't been able to find a coordinator for months, they decided to wait.
- Food Futuur (KINA) has also been set up in 2022. Therefore, they feel it is too early to install an IT tool. However, since they are working closely together with FS Antwerpen, they are interested in CARITY.