

## D1.2.2 – FINAL EVALUATION REPORT ON STAKEHOLDER ENGAGEMENT

### Output Requirement

After each step of the harmonised pilot process (deliverables WP2), the Activity partners produce monitoring data using the Framework. The Task Force evaluates this data and submits findings to the project management group (WP3) for reflection and recommendations to optimise pilot delivery. Findings on Stakeholder Engagement feed into the Toolbox 2.0 (Output 8.1) and the Guidance Pack (Output 9.1)

### Summary

The data collated and reviewed from the excel spreadsheets and Google online form provide a useful understanding on where the project is having significant impact, and where attention could be focused. It is important as the findings from the monitoring and evaluation process and final evaluation will feed into the Guidance Pack.

A key part of the Guidance Pack will be case studies covering a range of stages of the pilot projects. At present there have been some activities reported from all the different stages of project development and delivery. Therefore the case studies will provide practice-based examples and advice from across the various stages of climate adaptation projects. This was explored in Antwerp, where a Guidance Pack Workshop was used to identify suitable case studies, and then engaged the relevant partners to deliver case study material to Westcountry Rivers Trust to include as part of the Guidance Pack.

The data overall shows some differences with interpretation – for example when counting events where stakeholders are engaged, it appears some have counted for each event, and some have counted an organisation engaged as a single entity. Although this was identified, on reflection it did not have an impact in the quality or usability of the toolbox.

There was also some confusion on the monitoring of Project output deliverables, and the softer 'value-added' items. The original spreadsheet was set up to 'pull' in data into the monitoring sheet. This does require the sheet to be set up and used properly with the relevant sections. The google form will assist with information for the Guidance Pack but does not quantify outputs like the excel spreadsheets. It is recommended that for activities that relate to hard objectives, the spreadsheet is still utilized. As suggested in the interim report, some offline informal training of the use of the on-line evaluation tool took place in the partner meeting in October.

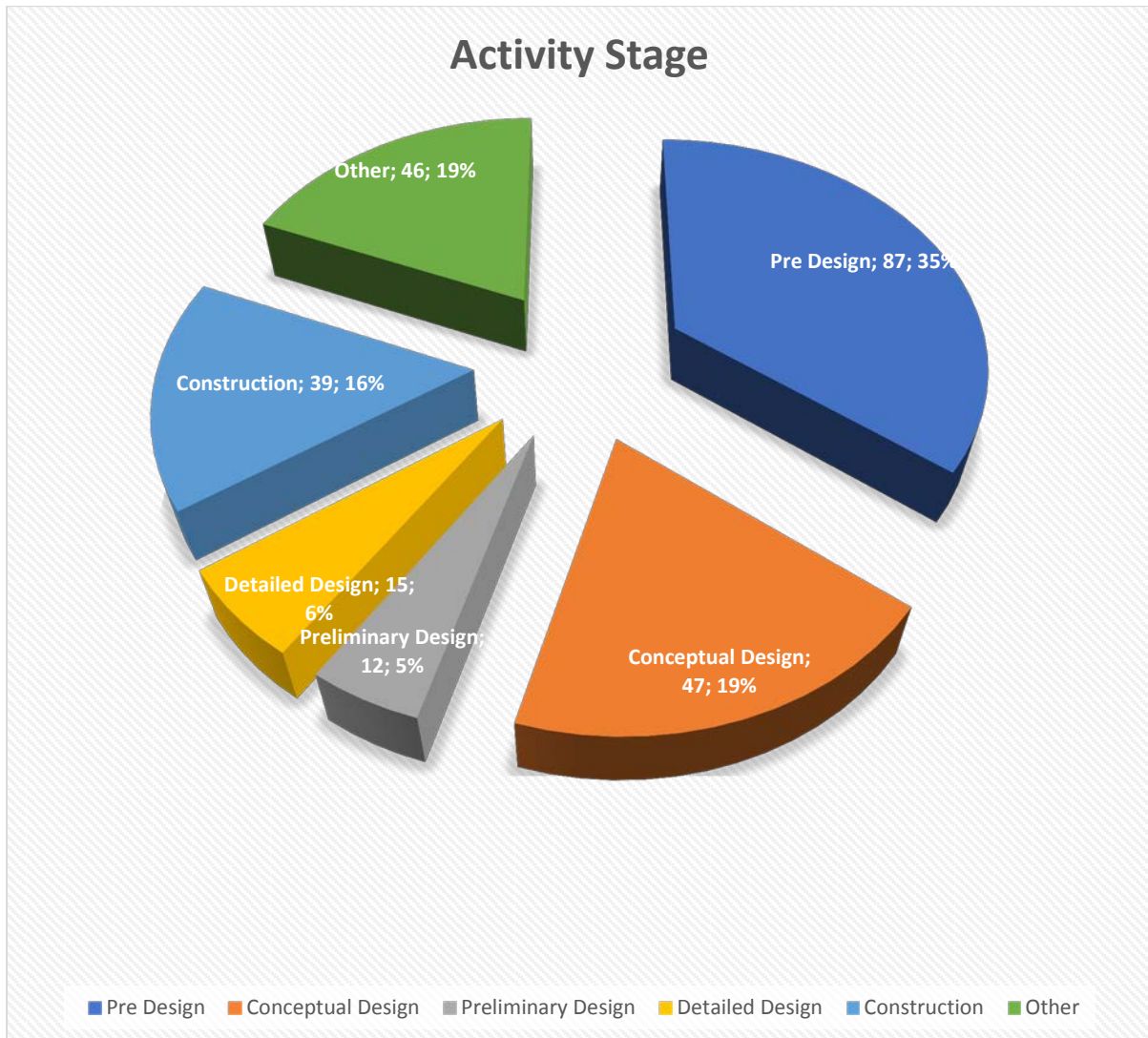
The findings of this final report will be reviewed during the compilation of the Guidance Pack and influence its development.

### Methodology

This report has utilized a download report from the stakeholder engagement online google form here: [https://docs.google.com/forms/d/e/1FAIpQLScH\\_C2zEmK0IGXwo-OaE4OwsWukA3qDCrSP\\_qxPPj5DMkWMcg/viewform](https://docs.google.com/forms/d/e/1FAIpQLScH_C2zEmK0IGXwo-OaE4OwsWukA3qDCrSP_qxPPj5DMkWMcg/viewform). In addition, data was collated from the latest partner Monitoring and Evaluation spreadsheets. The data as collated from the above can be seen in Appendix 1. The excel spreadsheet is embedded in Appendix 2.

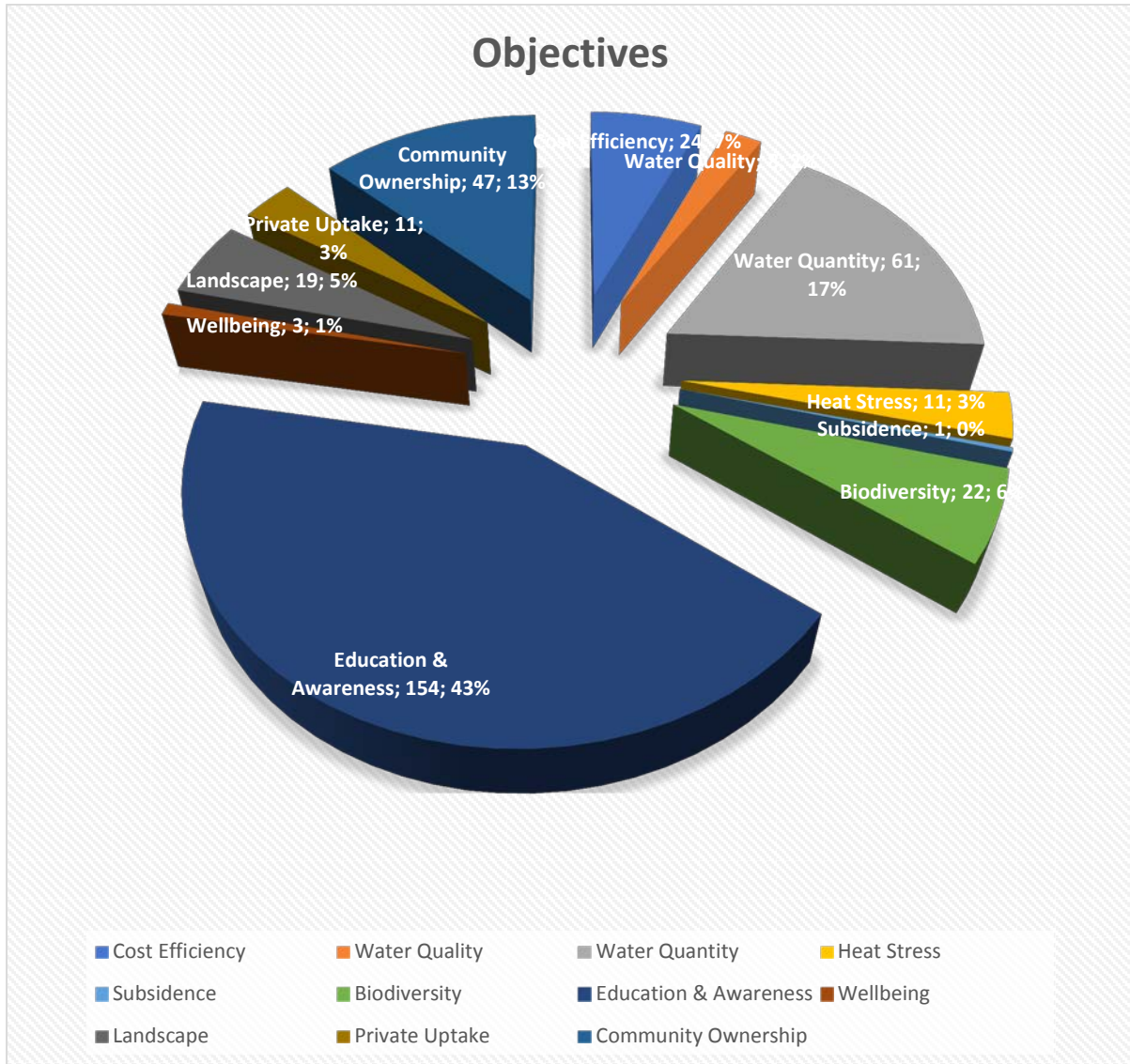
## Activity Stage

Data on the activity stage shows that there has been logged activity at each stage, which should allow for suitable case study development. Monitoring will continue in the final months of the pilot installation works, giving more scope for improved case studies.



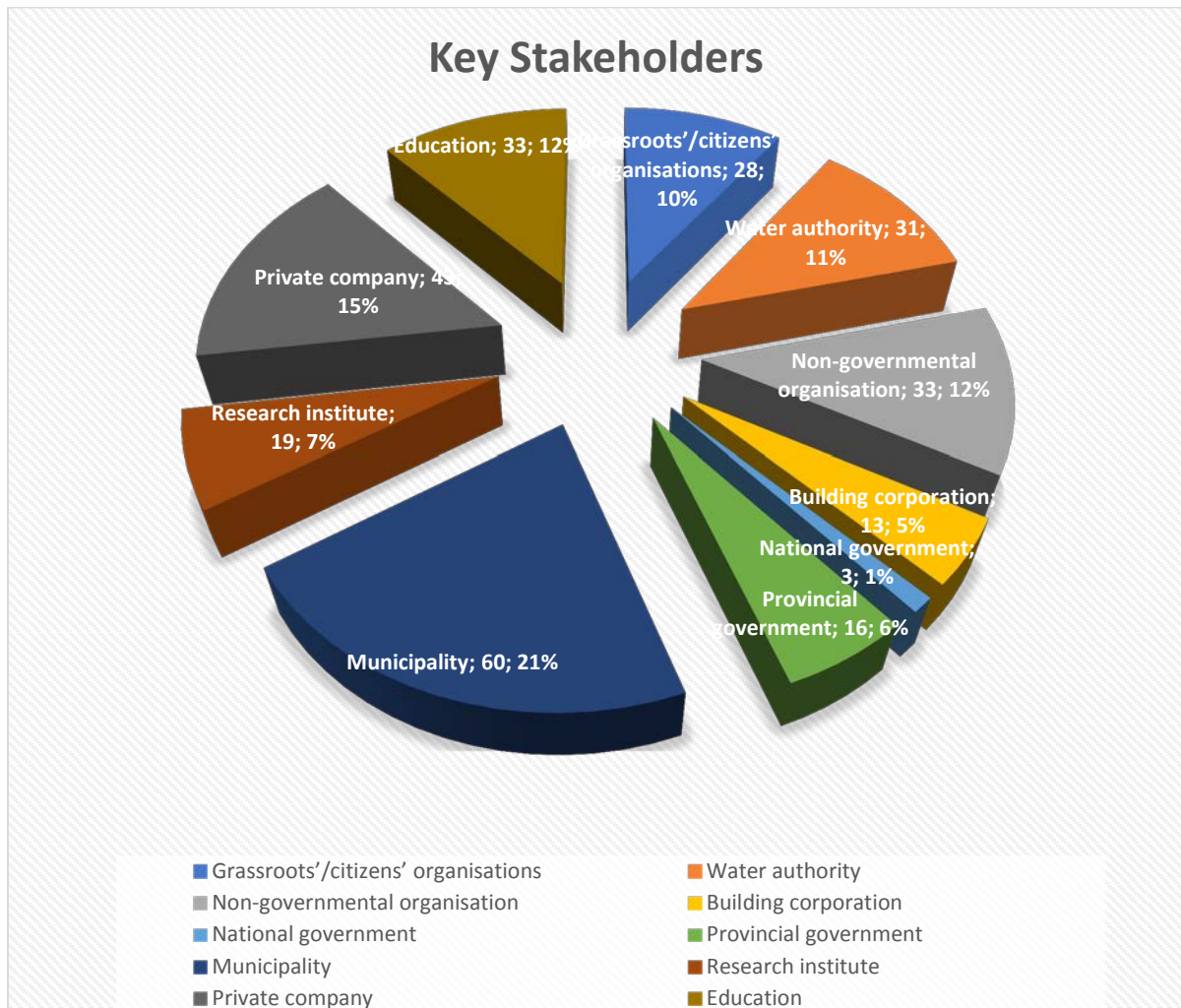
## Objectives

There does seem to be some disparity over the use of Objectives. For example, the data shows that the 'Wellbeing' category has just three examples to date. A lot of the work undertaken will have had significant positive impacts on the wellbeing of those involved and the local community, so some Objectives, such as wellbeing are likely to be under reported. This is likely to be the way the Monitoring and Evaluation form works, and for a future such evaluation each objective could be added as a separate line



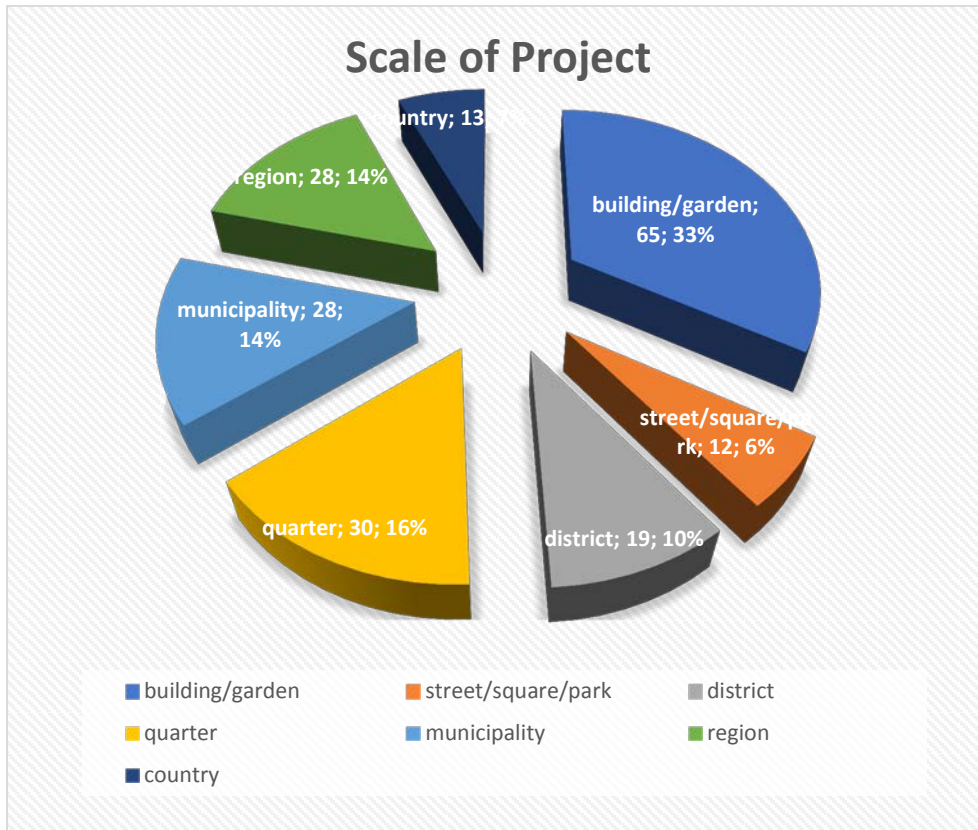
## Key Stakeholders

All key stakeholder groups have had some level of involvement, which is good for the project. During the communication element of the project in 2020, we would expect engagement with Governmental and Municipality authorities to increase significantly.



## Scale

The data on project scale highlights that there has been projects activity from street level to Country level. This ensures the Sponge 2020 toolbox will have appeal to a wide range of end users.



## Outputs

Data on outputs was not easily extracted from the spreadsheets or the online form. Some of the spreadsheet data appeared to be problematic – possibly due to the complexity of the in-sheet formulae and analysis and how it is filled in to produce the numbers, combined with the turnover of staff over the four years, where knowledge of its use diminished. The online form itself allows for easier inputting of data, however it still required each partner to record, evaluate and monitor their actual outputs using the excel sheet. This also applies to the ‘value added’ outputs – not strictly required to meet the Project outputs – however they do show the excellent added value of such a project. A lesson learnt is that more expectation of staff turnover should be built in as well as ensuring that the monitoring of outputs is kept as simple as possible, whilst allowing good data capture. The online google form format did allow for easier monitoring, and this style would be most useful for future objective based projects.

## Appendix 1 - Data Analysis

	Google form	PP1 - Lead Partner	PP2 Rotterdam	PP3 Antwerp	PP4 & PP5 Somerset	PP6 Essex	PP7 Westland WHC	PP7 Westland Liermoelen	PP8 Delfland	PP9 Southend	PP10 Leiden Noorderkwartier oost	PP10 Leiden Station	Total Output to date
<b>Objectives</b>													
Cost Efficiency	15	0	2	1	0	0	0	0	6	0	0	0	24
Water Quality	4	0	2	2	0	0	0	0	0	0	0	0	8
Water Quantity	30	0	2	11	0	2	0	7	4	3	2	0	61
Heat Stress	5	0	6	0	0	0	0	0	0	0	0	0	11
Subsidence	1	0	0	0	0	0	0	0	0	0	0	0	1
Biodiversity	11	0	6	4	0	0	0	0	1	0	0	0	22
Education & Awareness	31	10	4	58	0	9	5	14	16	4	3	0	154
Wellbeing	0	0	0	1	1	0	0	0	1	0	0	0	3
Landscape	10	0	3	6	0	0	0	0	0	0	0	0	19
Private Uptake	10	0	0	1	0	0	0	0	0	0	0	0	11
Community Ownership	18	1	0	23	1	3	0	0	0	0	0	1	47
<b>Activity Stage</b>													
Pre-Design	17	5	1	42	4	3	3	4	4	2	2	0	87
Conceptual Design	6	3	0	16	0	2	0	0	13	4	3	0	47
Preliminary Design	3	1	1	5	0	0	0	0	0	1	1	0	12
Detailed Design	0	2	3	6	0	2	0	2	0	0	0	0	15
Construction	18	0	0	11	0	3	0	7	0	0	0	0	39
Other	3	0	1	16	0	5	3	3	14	0	1	0	46
<b>Activity Returns</b>													

PP1 Regional Water authority of Schieland and Krimpenerwaard	2													2
PP2 Rotterdam	3		12											15
PP3 - Antwerp	0			30										30
PP4 - Somerset CC	3				see below									3
PP5 - Westcountry Rivers Trust	9				123									132
PP6 Essex	9					8								17
PP7 Westland WHC							24							24
PP7 Westland Liermolen	4							8						12
PP8 Delfland	14								16					30
PP9 Southend	2									31				33
PP10 Leiden Noorderkwartier oost											7			7
PP10 Leiden Station	2												7	9
<b>Total</b>	<b>48</b>	<b>0</b>	<b>12</b>	<b>30</b>	<b>123</b>	<b>8</b>	<b>24</b>	<b>8</b>	<b>16</b>	<b>31</b>	<b>7</b>	<b>7</b>	<b>7</b>	<b>314</b>

#### Key Stakeholders Involved

Grassroots'/citizens' organisations	4		0	1	17	0	0	0	0	2	2	2	2	28
Water authority	3		6	2	10	1	4	3	0	0	1	1	1	31
Non-governmental organisation	3		6	0	12	1	0	0	11	0	0	0	0	33
Building corporation	3		3	2	1	0	0	0	0	0	2	2	2	13
National government	0		0	0	0	0	0	0	1	0	0	2	2	3
Provincial government	4		0	0	9	0	0	0	0	2	0	1	1	16
Municipality	2		6	2	27	0	4	5	9	0	2	3	3	60
Research institute	4		1	0	8	0	0	4	0	0	1	1	1	19
Private company	10		5	0	6	1	3	4	12	0	0	2	2	43
Education	15		0	0	18	0	0	0	0	0	0	0	0	33



Stakeholders Engaged	48	27	7	108	3	11	16	33	4	8	14	279
<b>Scale</b>												
building/garden	15	0	2	37	1	3	0	7	0	0	0	65
street/square/park	3	0	0	9	0	0	0	0	0	0	0	12
district	4	2	1	3	0	0	4	0	0	2	3	19
quarter	8	6	11	5	0	0	0	0	0	0	0	30
municipality	3	0	0	22	1	0	0	0	0	0	2	28
region	10	0	0	13	0	0	0	4	0	0	1	28
country	4	0	0	3	0	0	0	5	0	0	1	13

**Appendix 2 - Embedded excel data sheet**



Stakeholder%20Engagement%20Report